



Aesthetic & Family Dentistry

"Where art, science and technology meet."

Mandy Ghaffarpour, **DDS**

Steven M. Hart, **DMD**

David E. McGlohon, **DDS**

T.J. Dakermanji **DMD**

Covid 19 Update 5/4/2020

"PLEASE READ"

Dear Valued Patient:

We wanted to let you know how we at Studio G Aesthetic & Family Dentistry are preparing to reopen. Currently, we are only seeing patients with dental emergencies. Last week, the American Dental Association (ADA) issued a statement regarding reopening dental practices. The ADA statement concludes, "The longer dental practices remain closed to preventive care and treatment for early forms of dental disease, the more likely that patients' untreated disease will progress, increasing the complexity and cost for treatment down the road. The safety of patients, dentists and dental team members has been and always will be ADA's utmost concern."

, On 4/28/2020 the NC State Board of Dental Examiners in collaboration with the Governor's Executive Order 121 lists dentists as essential businesses and does so without restriction to provide treatment as deemed necessary.

Beginning in May, 11, 2020 we will resume seeing patients.

WHEN WE REOPEN WE WILL TAKE THE FOLLOWING STEPS FOR YOUR SAFETY:

- First, we will schedule patients with past due periodontal maintenance appointments. Next, we will schedule patients for regular dental hygiene appointments and regular examinations.
- If you currently have an appointment for dental treatment, we will contact you to confirm that appointment.
- We will spend extra time preparing and sanitizing treatment rooms, equipment, and supplies to lessen the spread of COVID-19.
- We are taking actions to reduce patient traffic in the office.
- We have ordered and incorporated additional safety equipment to control aerosols and droplets.

We have always done our best to provide a safe and healthy environment for our patients and our employees. However, COVID-19 requires us to take additional steps to lessen the chance of spreading the virus.

- We are monitoring staff with temperature checks and symptom questionnaires on a daily basis.

104 N. Elliott Road, Suite C. Chapel Hill, North Carolina 27514 __ TEL 919.942.7163 FAX 919.942.8351 __ www.studiogdentist.com



Aesthetic & Family Dentistry

"Where art, science and technology meet."

Mandy Ghaffarpour, **DDS**

Steven M. Hart, **DMD**

David E. McGlohon, **DDS**

T.J. Dakermanji **DMD**

- All visitors entering our facility must be wearing a mask and use hand sanitizers or wash their hands upon entering.
- Depending on your medical condition, you may be asked to rinse with an antimicrobial mouthwash before treatment begins.
- We are doing brief health screenings of everyone who enters our building. We need to know whether an individual has:

(1) been exposed to anyone who is known to have or is suspected of having COVID-19, or

(2) has a fever over 101 degrees Fahrenheit, or is experiencing a persistent cough, or has shortness of breath.

Such patients will need to reschedule their appointments. We ask our patients to call from their car upon arrival. We are then inviting them to the office when we are ready to see them. This will limit the number of people in the reception area. We also ask you to not bring any family member or friend with you unless it is absolutely necessary.

- Please bring your own reading material since we have removed all books and magazines from the reception area and treatment rooms.
- We are constantly sanitizing common areas, including door knobs, bathroom faucets, toilet flushers, handrails, etc if you notice something out of order please bring it to our attention.
- Since we don't require a signature for credit card transactions, we can process your payment in our treatment room when treatment is completed..
- While our financial policy includes a fee for cancellations with less 48 hours' notice, please note that at this time, any such charges will be waived.

WHAT WE ARE ASKING OF YOU:

- If you are showing any symptoms of a viral illness, however minor they may be, please stay home.
- Our system will send automated appointment reminders. Please note we have made some changes to our schedule to maintain a safer environment for you and staff. Please note we will call you 2-3 days prior to your scheduled appointment to confirm the correct time and date. When you receive the reminder, please call to confirm or change your appointment as we have a backlog of patients..



Aesthetic & Family Dentistry

"Where art, science and technology meet."

Mandy Ghaffarpour, **DDS**

Steven M. Hart, **DMD**

David E. McGlohon, **DDS**

T.J. Dakermanji **DMD**

- Please limit your contact with our team members including handshaking or hugging. As always, we are grateful to have you as a family of our patients.
- Please bring your own mask. Due to shortage of PPE we cannot provide you with one. Your mask can be a medical grade or homemade cloth.
- Please keep your mask on as you enter the facility until you are in the treatment room. Replace your mask after treatment and keep it on until you exit the building.

PLEASE NOTE: Experts are learning more about COVID-19 every day. While we will do our best to follow recommended precautions and continue to monitor new information, no one can guarantee that everyone who visits a dental office will escape exposure to the corona virus. Know that we are here to support your dental needs. We hope that this situation will return to normal quickly. Until then, as healthcare providers, we want you to know that we will be here for you during this time.

Your Team At Studio G Aesthetic & Family Dentistry

- 1- <https://www.ada.org/en/publications/ada-news/2020-archive/april/ada-offers-interim-guidance-as-dentists-consider-reopening-practices>
- 2- <https://www.ncdentalboard.org/PDF/Covid19%20-%20Practice%20Reopening%20apr%2019v6.pdf>